

# SURGERY PARTNERS

Isabel G Dovale  
Network Developer, Gallagher Bassett Services, Inc.  
2901 SW 149 Avenue  
Suite 200  
Miramar, FL 33027

Dear Ms. Dovale:

This is a letter of support on behalf of Team Post Op, Inc. It is West Kendall Surgical Center's sincere hope to see Team Post Op, Inc. become the official DME provider for Miami Dade County Public Schools. For approximately five years Team Post Op, Inc. has been providing DME services to patients at our Center. Feedback from patients, family members, hospital staff, surgeons, and surgeons' staff universally agree that Team Post Op, Inc. provides outstanding customer service.

Their field service representatives are well trained and knowledgeable on all of their equipment and provide clear instructions to all the patients. They are courteous and understanding to all patients and family members. Moreover, they are reliable and provide timely delivery and pick-ups for all products at patients home and do so based entirely on the patients needs. Their entire team servicing the Miami-Dade County area is bilingual and very friendly. Furthermore, something I consider critical is that all of their service representatives have been properly screened, fingerprinted, and approved by the State of Florida to engage in Home Medical Equipment delivery. Additionally, from the feedback I have been given, their equipment is in excellent condition.

I have been in this business for a long time and I can genuinely say that Team Post Op, Inc. is the best DME company I have seen in Florida. Personally, I know for a fact they have gone above and beyond to make sure they provide every patient with outstanding care.

Respectfully,



Ron Zelhof  
Vice President of Operations

## WEST KENDALL SURGICAL CENTER

11801 S.W. 90TH STREET • SUITE 202 • MIAMI, FLORIDA 33186

305.595.2414 • FAX: 305.595.5140

# SURGERY PARTNERS

Isabel G. Dovale  
Network Developer, Gallagher Bassett Services, Inc.  
2901 SW 149<sup>th</sup> Avenue, Suite 200  
Miramar, FL 33027

Dear Ms. Dovale:

This letter is on behalf of Team Post Op. I highly recommend their services. Team Post Op has been providing care to the patients that come into our Center for approximately six years. Team Post Op has excelled in the service rendered to our patients. All feedback from patients and their family members, surgeons and hospital center staff has been above and beyond satisfactory. We have had extraordinary feedback from all of our patients and family members from Team Post-Op products and customer care.

Team Post Op go beyond and above when it comes to their customer service, just one phone call they are rapidly available. Their staff is very knowledgeable on their equipment and provides easy and clear instructions to all the patients as needed. Team Post Op is always willing to adjust themselves in order to provide the optimum patient care possible.

Sincerely,



Jeanette Valladares  
Operating Room Supervisor

**WEST KENDALL SURGICAL CENTER**

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Isabel G. Dovale  
Network Developer, Gallagher Bassett Services, Inc.  
2901 SW 149<sup>TH</sup> Avenue, Suite 200  
Miramar, Fl 33027

This letter is to confirm services rendered from Team Post Op. This company has been servicing our Center for approximately five (5) to six (6) years and the service they have provided for the center and the patients have been exceptional. Their staff goes above and beyond their call of duty for the doctors and patients I can't speak well enough about the quality of the products.

Our patients are extremely happy and the results are suburb with the GameReady Cold Thearapy Machine, CPM, Bracing and any of the DME needed equipment. Team Post Op is always willing to accommodate patients, doctors and our center to any situation necessary and is devoted to patient care.

Sincerely,



Glenda Martinez  
Business Office Manager

## WEST KENDALL SURGICAL CENTER

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Network Developer, Gallagher Bassett Services, Inc.  
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Suite 200  
Miramar, FL 33027

Dear Ms. Dovale:

This is a letter of support on behalf of Team Post Op, Inc. It is West Kendall Surgical Center's sincere hope to see Team Post Op, Inc. become the official DME provider for Miami Dade County Public Schools. Team Post Op, Inc. has been providing DME services to patients at our facility for five years. Our patients, staff members and doctors have all provided positive feedback on the exceptional and professional service Team Post Op, Inc staff has provided.

All field service representatives are well trained and knowledgeable and provide clear instructions to all the patients as well as providing patients with information on their insurance coverage prior to any service. Moreover, they are reliable and provide timely delivery and pick-ups for all products at patients' home and do so based entirely on the patients needs. Team Post Op team are fully bilingual. Furthermore, something I consider critical is that all of their service representatives have been properly screened, fingerprinted, and approved by the State of Florida to engage in Home Medical Equipment delivery. Additionally, from the feedback I have been given, their equipment is in excellent condition.

I have been in this business for a long time and I can genuinely say that Team Post Op, Inc. is the best DME company I have seen in Florida. Personally, I know they have gone above and beyond to make sure they provide every patient with outstanding care and service.

Sincerely,



Zacha M. Minaya  
Materials Manager  
West Kendall Surgical Center

WEST KENDALL SURGICAL CENTER

11801 S.W. 90TH STREET • SUITE 202 • MIAMI, FLORIDA 33186  
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# JULIO ROBLA, M.D., F.A.C.S.

---

Orthopaedic Surgery • Sports Medicine • Knee and Shoulder Surgery • Joint Replacement  
Board Certified Orthopaedic Surgery • Board Certified Sports Medicine  
Fellow American Academy of Orthopedic Surgeons

January 5, 2012

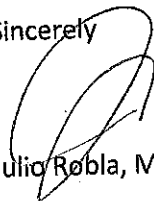
Isabel G. Dovale  
Network Developer, Gallagher Bassett Services, Inc.  
2901 SW 149<sup>th</sup> Avenue, Suite 200  
Miramar, FL 33027

This is a letter of recommendation on behalf of Team Post Op, Inc. Our office has been using Team Post Op for about 3 years. They handle the majority of all our DME equipment mostly including the GameReady Cold Therapy Pneumatic Compression Machine, and the CPM. Team Post Op is always willing to accommodate patients, doctors, and doctor's staff. The patients always give us positive feedback on their performance and equipment. The patients have stated that their customer service is excellent and professional. All appointments our done in timely matter delivery and equipment instructions are well provided for use.

Team Post Op is our office's first choice when it comes to providing DME services. We sincerely hope that you allow them to become an in-network provider.

Thank you for your consideration to this request.

Sincerely



Julio Robla, M.D., P.A.

**FELIX A. STANZIOLA, M.D., F.R.C.S. (c)**

Orthopaedic and Joint Reconstructive Surgery  
Diplomate American Board of Orthopaedic Surgery  
Diplomate in Orthopaedic Surgery  
Royal College of Surgeons of Canada  
Fellow, American Academy of Orthopaedic Surgeons

11801 S.W. 90th Street, Suite 101  
Miami, Florida 33186  
Tel.: 305-595-0719  
Fax: 305-595-2154

Isabel G. Dovale  
Network Developer, Gallagher Bassett Services, Inc.  
2901 SW 149<sup>th</sup> Avenue, Suite 200  
Miramar, Fl. 33027

Dear Isabel G. Dovale,

This letter is to confirm services rendered from Team Post Op for Dr. Felix A. Stanziola's patients. We have worked closely with Team Post Op with all our surgery patients and are extremely satisfied with the services they have provided for our patients. We are proudly to say that we have working with them for over 5 years with excellent feedback. The staff members are very understanding, professional, courteous, and helpful in all situations. They have excellent communication skills with our office and our patients. Their equipment is always in excellent condition. We use Team Post Op for all our GameReady cold therapy machine, CPM, Bracing and any other DME equipment that our patients may need.

We highly recommended them to any one that needs any of their services.

Sincerely,



Ana Maria Llana  
Surgical Coordinator

# Miami INSTITUTE For Joint Reconstruction



**Arturo Corcos, M.D.**  
Joint Reconstructive  
Surgery  
Orthopaedic Surgery  
Director, Implant Service

**David Font-Rodriguez, M.D.**  
Shoulder and Elbow  
Surgery  
Orthopaedic Surgery  
Director, Shoulder Service

**Marcio F. Herrera, M.D.**  
Sports Medicine,  
Arthroscopic Surgery

**Amar Rajadhyaksha, M.D.**  
Adult and Pediatric  
Spine Surgery.

**Liam McCarthy, M.D.**  
Pain Management

**Gary Coykman DPM**  
Ankle and Foot Surgery

January 6, 2012

Isabel G. Dovale  
Network Developer, Gallagher Bassett Services, Inc.  
2901 SW 149th Avenue, Suite 200  
Miramar, FL 33027

I am writing this letter in support of Team Post Op, Inc. I consider all aspects of post operative care critically important. The DME provider is an extension of my office and therefore I am particularly stringent on which companies I allow my patients to be serviced by. Without doubt the top DME provider in South Florida is Team Post Op, Inc. I have worked with them over the past 5 years and their level of commitment is unmatched.


My patients attest to their outstanding customer service. My office staff says they are clearly the most professional DME provider they interact with and from my perspective, they have a great understanding for the technical aspects of their products. Additionally, since I have worked with them over the past 5 years, they are very familiar with all of my protocols. They always outfit my patients with the exact settings required for all CPM devices. Moreover, they do not play games and substitute one product for another due to inventory issues. For instance when I ask for a gameready I know that is exactly what the patient will get.

It is my belief that Team Post Op, Inc. enhances patient experiences and outcomes due to outstanding service and quality equipment.

For a multitude of reasons, I am hopeful that Team Post Op, Inc. is awarded this contract.

If you have any questions please feel free to call me at (305) 595-1317.

Dr. David Font-Rodrigues M.D.



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FAX: 305-595-0157



**ORTHOPAEDIC & SPORTS  
MEDICINE CENTER OF MIAMI**  
ORTHOPAEDIC SURGERY

Daniel G. Kalbac, M.D., F.A.C.S.  
Sam Ash, M.D.

January 6, 2012

Gallagher Bassett Services, Inc  
2901 SW 149 Avenue  
Suite 200  
Miramar, Fl 33027

Dear Ms Dovale:

On behalf of Team Post Op, Inc, the office of Orthopaedic & Sports Medicine Center of Miami, we would like to recommend them as a provider with your company. Our physicians and office have been very satisfied with the quality service the company and representatives have provided for our patients.

We have not had any complaints from our patients or fellow medical staff in the time we have been using Team Post Op, Inc. They have been providing services for our patients for the approved carriers and self pays for over 4years.

If you may have any questions, please feel free to contact my office manager Kimberly Bockman at 305-661-7601.

Sincerely,

Daniel G. Kalbac, MD  
Orthopaedic & Sports Medicine Center of Miami





Joseph I. Fernandez, M.D., F.A.A.O.S.  
Chief Department of Orthopaedics Baptist Hospital  
Clinical Assistant Professor University of Miami

Sam Ash, M.D., F.A.A.O.S.  
Non-Operative Orthopaedics and Rehabilitation

Ralph Doerner, M.S., PA-C  
Physician Assistant Certified  
Orthopaedic Surgery and Sports Medicine

Matthieu Myers, M.M.S., PA-C  
Physician Assistant Certified  
Orthopaedic Surgery and Sports Medicine

January 9, 2012

Isabel G. Dovale  
Work Developer, Gallagher Bassett Services, Inc.  
2901 S.W. 149 Avenue Suite 200  
Miramar, Florida 33027

Ms. Dovale it is with pleasure that I write a letter regarding TEAM POST OP, Inc. who I have been working with almost exclusively for the past five years. I began using several companies to supply my patients with necessary DME Services including braces, CPM's and Cry-o-therapy machines.

I can now say unquestionably they have always gone above and beyond the call of duty and service my patients consistently with 100% reliability on every occasion that I have ever used them. Eventually several years ago I began using them exclusively for every product that they serviced. Probably the most important aspect of their care however involves the fact that nearly every patient that they service goes out of the way to tell me how pleasant and informative their technicians and delivery people are. From my aspect it is critical because it truly makes the patient feel comforted in knowing that there is a team approach to getting them better as soon as possible.

In summary I would recommend TEAM POST OP without reservations and I am sure that you would be extremely pleased with their efficiency commitment reliability and demeneanor.

If you have any further questions lease do not hesitate to contact me.

Sincerely yours,

**Joseph I. Fernandez, M.D.**

Diplomate, American Board of Orthopaedic Surgery  
Chief, Department of Orthopaedic Surgery, Baptist Hospital  
Clinical Assistant Professor, University of Miami Department of Orthopedics

D: 09/01/12 T: 09/01/12  
JIF/mh/331740

**FELIX A. STANZIOLA, M.D., F.R.C.S. (c)**

Orthopaedic and Joint Reconstructive Surgery  
Diplomate American Board of Orthopaedic Surgery  
Diplomate in Orthopaedic Surgery  
Royal College of Surgeons of Canada  
Fellow, American Academy of Orthopaedic Surgeons

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Dear Isabel G. Dovale,

This letter is to confirm services rendered from Team Post Op for my patients. We have worked closely with Team Post Op with all our surgery patients and are extremely satisfied with the services they have provided for our patients. We are proudly to say that we have working with them for over 5 years with excellent feedback. The staff members are very understanding, professional, courteous, and helpful in all situations. They have excellent communication skills with our office and our patients. There equipment is always in excellent condition. We use Team Post Op for all our GameReady cold therapy machine, CPM, Bracing and any other DME equipment that our patients may need.

We highly recommended them to any one that needs any of their services. I have also known Ihovany Mendez personally for over 10 years. She is a very understanding person and extremely helpful in all situations.

Sincerely,



Felix A. Stanziola MD PA  
Orthopedic surgeon

# Miami INSTITUTE For Joint Reconstruction



**Arturo Corcos, M.D.**  
Joint Reconstructive  
Surgery  
Orthopaedic Surgery  
Director, Implant Service

**David Font-Rodriguez, M.D.**  
Shoulder and Elbow  
Surgery  
Orthopaedic Surgery  
Director, Shoulder Service

**Mauricio F. Herrera, M.D.**  
Sports Medicine,  
Arthroscopic Surgery

**Amar Rajadhyaksha, MD**  
Adult and Podiatric  
Spine Surgeon

**Liam McCarthy, M.D.**  
Pain Management

Dear Mrs Dovale:

This is a letter of recommendation for Team Post-OP. They have been my DME company of choice for the past 5 years and have had nothing but great service from them ever since. Since most of my patients require DME after surgery such as ice machines, CPM's, braces, Gameready, etc, I have had much interaction with them. They have been very professional and very service-oriented from the beginning.

Overall, my patients report to me that their representatives are well-trained, technically oriented regarding their equipment and very friendly upon their presentation. It also helps that most of them are bilingual, as many of our patients speak only Spanish.

Bottom line, I recommend them highly to become the official DME provider for Miami Dade County Public Schools. Their service and equipment is outstanding, but best of all, they really take care of my patients. At the end of the day, happy, well taken cared of patients is my biggest requirement, one that they fulfill to the highest degree.

Please feel free to call me with any questions.

**Mauricio F. Herrera, MD**  
*Orthopaedic Surgery*  
*Specialty in Sports Medicine & Arthroscopy*

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*Orthopaedic Surgery*  
*Specialty in Sports Medicine & Arthroscopy*

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**Mauricio F. Herrera, MD**  
*Orthopaedic Surgery*  
*Specialty in Sports Medicine & Arthroscopy*

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# JEWETT ORTHOPAEDIC CLINIC, P.A.

Eugene L. Jewett, M.D. (1900-1987)

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 801 S. Orlando Ave., Suite A-K, Winter Park, FL 32789 • Phone: 407-599-8710  
 Main FAX # 407-843-1891 • website: www.jewettortho.com

**John W. McCutchen, M.D.**  
President and C.E.O.

Hip Surgery

**Gregory O. Munson, M.D.**

Surgery of the Spine

**John R. Chavo, M.D.**

Knee and Ankle Surgery

**Richard L. Shure, M.D.**

Hand Surgery

**Hugh B. Morris, M.D.**

Hip and Knee Arthritis Surgery

Sports Medicine and Arthroscopy of

the Knee and Shoulder

**Richard M. Konsens, M.D.**

Reconstructive Surgery of the Knee

Sports Medicine

**Reginald L. Tall, M.D.**

Surgery of the Spine

**John A. Papa, M.D.**

Foot and Ankle Surgery

**Brian K. Barnard, M.D.**

Hand Surgery

Arthroscopic and Reconstructive

Surgery of the Elbow and Shoulder

**Janet M. Robison, M.D.**

Arthroscopic and Reconstructive

Surgery of the Knee

General Orthopaedics

**Adam S. Fenichel, M.D.**

Hand Surgery

Pediatric Orthopaedic Surgery

**Joseph B. Billings, D.O.**

Arthroscopic and Reconstructive

Surgery of the Knee, Hip and

Shoulder

Sports Medicine

**Colleen M. Zittel, M.D.**

Rehabilitation Medicine

and Electrodagnosis

**Wadli S. Macksoud, M.D.**

Hand Surgery

Shoulder and Elbow Surgery

**Mary Lynn Brown, M.D.**

Hand Surgery

**Jeffrey A. Daron, M.D.**

Hand Surgery

**Craig M. Mintzer, M.D.**

Sports Medicine / Arthroscopic

Surgery of the Shoulder and Knee

**Kenneth A. Krumins, M.D.**

Arthroscopic and Reconstructive

Surgery of the Knee / Sports

Medicine

General Orthopaedics

**Mark A. Beckner, M.D.**

Surgery of the Spine

**Michael V. Jablonski, M.D.**

Arthroscopic and Reconstructive

Surgery of the Knee and Shoulder

Sports Medicine

**Steven C. Chung, M.D.**

Foot and Ankle Surgery

**Kurt A. Gaaney, M.D.**

Hand Surgery

Shoulder and Elbow Surgery

**Physician Assistants**

Jared F. Reiss, PA-C

Robert S. Duckley, PA-C

Russell F. Aquino, PA-C

Kit Kwan, PA-C

Skip Repass, PA-C

Karen E. Glavin, PA-C

David M. Costello, PA-C

Robert W. White, PA-C

Sarah M. Richardson, PA-C

Jeffrey A. Wright, PA-C

Bucky Boss, ARNP

**Charles May, Executive Director**

June 8, 2010

To whom it may concern in Contracting:

This is a support letter on behalf of Team Post Op, Inc. It is our desire to see Team Post Op become an In-Network Provider. Our office has been using Team Post Op for over two years. They handle a large variety of our DME services, and the feedback from the patients is always positive. They are fully insured, bonded and licensed provider with AHCA and BOC credentialing. Aside from their representatives always being professional, knowledgeable, courteous, and reliable, their equipment is in excellent condition. Most importantly the patients always provide feedback. Team Post Op is our office's first choice when it comes to providing DME services. We sincerely hope that you allow them to become an In-network provider.

Thank you for your consideration to this request.

Respectfully,

Michael Jablonski, MD

MJ/rs

CELEBRATING OVER 70 YEARS OF ORTHOPAEDIC LEADERSHIP

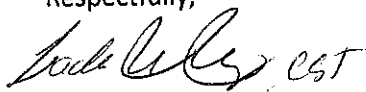
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Thank you for your consideration to this request.

Respectfully,

  
West Kendall Surgical Center  
Business Office Manager  
305-595-2414

WEST KENDALL SURGICAL CENTER

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Thank you for your consideration to this request.

Respectfully,

*Carol O'Hara RN BS.*  
*Clinical Administrator*

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**JOSEPH I. FERNANDEZ, M.D., F.A.C.S.**

*Orthopaedic Sports Medicine • Arthroscopic Surgery  
Knee and Shoulder Reconstruction • Joint Replacement*

*Diplomate, American Board of Orthopaedic Surgery  
Fellow, American Academy of Orthopaedic Surgeons*

August 19, 2010

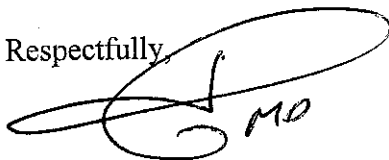
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Thank you for your consideration to this request.

Respectfully,

A handwritten signature in black ink, appearing to read 'J. Fernandez', with a large, sweeping flourish above it.

Joseph I. Fernandez, M.D.  
Chief of Orthopaedics,  
Baptist Hospital of Miami



**CESAR E. CEBALLOS, MD, FAAOS**

Board Certified in  
Orthopaedic Surgery &  
Sports Medicine

11801 SW 90th Street, Suite 203  
Miami, Florida 33186  
305.596.2828 f: 305.596.6446

To Whom It May Concern:

This is a support letter on behalf of Team Post Op, Inc. It is our desire to see Team Post Op become an In-Network Provider. Our office has been using Team Post Op for over two years. They handle a large variety of our DME services, and the feedback from the patients is always positive. They are fully insured, bonded and licensed provider with AHCA and BOC credentialing. Aside from their representatives always being professional, knowledgeable, courteous, and reliable, their equipment is in excellent condition. Most importantly the patient's always provide feedback. Team Post Op is our office's first choice when it comes to providing DME services. We sincerely hope that you allow them to become an In-Network Provider.

Thank you for you consideration to this request.

Respectfully,

A handwritten signature in black ink, appearing to read "Cesar Ceballos", located below the "Respectfully," text.

**FELIX A. STANZIOLA, M.D., F.R.C.S. (c)**

Orthopaedic and Joint Reconstructive Surgery  
Diplomate American Board of Orthopaedic Surgery  
Diplomate in Orthopaedic Surgery  
Royal College of Surgeons of Canada  
Fellow, American Academy of Orthopaedic Surgeons

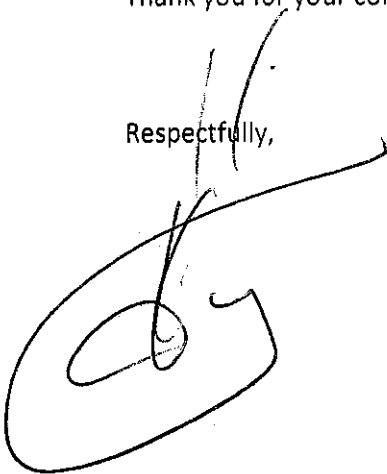
11801 S.W. 90th Street, Suite 101  
Miami, Florida 33186  
Tel.: 305-595-0719  
Fax: 305-595-2154

To whom it may concern in Contracting:

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Thank you for your consideration to this request.

Respectfully,

A handwritten signature in black ink, appearing to be 'Felix A. Stanziola', written over a large, loopy circular flourish.

# Miami



For Joint Reconstruction

**Arturo Carcos, M.D.**  
Joint Reconstructive  
Surgery  
Orthopaedic Surgery  
Director, Implant Service

To whom it may concern in Contracting:

**David Font-Rodriguez, M.D.**  
Shoulder and Elbow  
Surgery  
Orthopaedic Surgery  
Director, Shoulder Service

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**Mauricio F. Herrera, M.D.**  
Sports Medicine  
Arthroscopic Surgery

**Amar Rajadhyaksha, M.D.**  
Adult and Pediatric  
Spine Surgery.

Thank you for your consideration to this request.

**Liam McCarthy, M.D.**  
Pain Management

**Gary Gaykman DPM**  
Ankle and Foot Surgery

Respectfully,

*David Font-Rodriguez*

WEST KENDALL MEDICAL PAVILION  
11801 SW 90 ST  
SUITE # 201  
MIAMI, FL 331876  
PH: 305-595-1317  
FAX: 305-595-0157

CORAL GABLES  
747 PONCE DE LEON  
SUITE # 505  
CORAL GABLES, FL 33134  
PH: 305-595-1317  
FAX: 305-595-0157

# Miami



For Joint Reconstruction

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Joint Reconstructive  
Surgery  
Orthopaedic Surgery  
Director, Implant Service

To whom it may concern in Contracting:

**David Fort-Rodriguez, M.D.**  
Shoulder and Elbow  
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Orthopaedic Surgery  
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Sports Medicine,  
Arthroscopic Surgery

**Azhar Rajadhyaksha, M.D.**  
Adult and Pediatric  
Spine Surgery.

Thank you for your consideration to this request.

**Liam McCarthy, M.D.**  
Pain Management

**Gary Gaykman DPM**  
Ankle and Foot Surgery

Respectfully,

*Mauricio F. Herrera, MD*

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# JULIO ROBLA, M.D., F.A.C.S.

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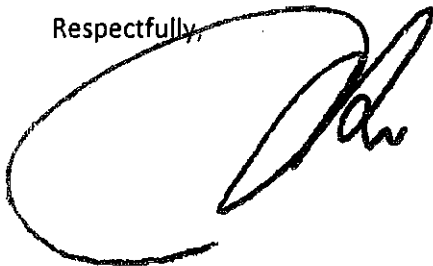
Orthopaedic Surgery • Sports Medicine • Knee and Shoulder Surgery • Joint Replacement  
Board Certified Orthopaedic Surgery • Board Certified Sports Medicine  
Fellow American Academy of Orthopedic Surgeons

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Thank you for your consideration to this request.

Respectfully,

A handwritten signature in black ink, appearing to be 'Julio Robla', written in a cursive style. The signature is positioned to the right of the word 'Respectfully,'.

# Miami

## For Joint Reconstruction

**Arturo Carcas, M.D.**  
Joint Reconstructive  
Surgery  
Orthopaedic Surgery  
Director, Implant Service

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Sports Medicine,  
Arthroscopic Surgery

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Adult and Pediatric  
Spine Surgery.

Thank you for your consideration to this request.

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Pain Management

**Gary Goykuan DPM**  
Ankle and Foot Surgery

Respectfully,



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